

APPENDIX FILE

Cox, Steve

From: Rackley, Shaun
Sent: 05 October 2021 16:25
To: 'Dale Green'
Subject: [REDACTED] - insurance and road tax issue

Categories: Egress Switch: Unprotected

Hi Dale,

Once you have received the insurance Policy, please forward it to me. Until such time, the vehicle is still suspended and you need to remove the licence plate from the rear immediately as advised on the phone. This plate must be returned to the Town Hall immediately and once the issue with your insurance is resolved I can lift the suspension and return your licence plate.

Regards

Shaun

TORBAY COUNCIL

Shaun Rackley | Licensing Officer |
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From: Dale Green [REDACTED]
Sent: 05 October 2021 16:07
To: Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>
Subject: Re: [REDACTED] insurance and road tax issue

Hi Shaun, screen shot attached of car tax.

I hav just got off phone with my insurance company, the problem was down to me sending 5 documents out of 6 which was the copy of my no claims bonus that i haven't received from previous insurer. iv just spoken to Riviera insurance and there contacting the insurer requesting they e-mail a copy over to Riviera and they will e mail it straight to me so i can send it to my insurance company and rectify the issue. i apologise for this to occur and will rectified as soon as possible and i will email you the insurance policy straight away. thank you, dale

From: Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>
Sent: 05 October 2021 13:55
To: [REDACTED]
Subject: [REDACTED] insurance and road tax issue

Hi Dale,

As discussed, please find below screen shots taken from today of the status in relation to your Insurance and Road Tax for Private Hire 038.

Unfortunately until this matter is resolved the vehicle is suspended with immediate effect under section 60 (c) of the Local Government (Miscellaneous Provisions) Act 1976 and will not be re-instated until proof of